

Municipal Rates Concession for Extreme Disablement Adjustment and Prisoner of War Gold Card holders

Application form



The Municipal Rates Concession for Extreme Disablement Adjustment (EDA) and Prisoner of War (POW) Gold Card holders offers a rebate on council rates, up to a yearly maximum, for eligible cardholders. Please see the back of this form for more details.

Primary applicant's details

Ms Mrs Miss Mr Other

Given names

Surname

Date of birth

Residential address

Suburb/town

Postcode

Email

Home

Mobile

Council name

Postal address (if different from above)

Suburb/town

Postcode

Consent to check Centrelink details

I authorise:

- the Department of Families, Fairness and Housing to use Centrelink Confirmation eServices to perform a Centrelink enquiry of my Veterans' Affairs customer details and concession card status in order to enable the department to determine if I qualify for a concession, rebate or service.
- Services Australia (the agency) to provide the results of that enquiry to the department.

I understand that:

- the agency will disclose personal information to the department including my name, address, payment, concession card type and status to confirm my eligibility for the concession.
- this consent, once signed, remains valid while I am a customer of the department unless I withdraw it by contacting the department or the agency. I can get proof of my circumstances/details from the agency and provide it to the department so that my eligibility for the concession can be determined.
- if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the concession provided by the department.

If signing electronically, I confirm that the electronic signature in the consent form represents my signature. I consent to signing the form electronically and I confirm that my signature is legally binding.

Applicant's concession card type

Gold Card (Veterans' Affairs) Prisoner of War (POW)

Gold Card (Veterans' Affairs), Extreme Disablement Adjustment (EDA)

Applicant's concession card number

Veterans' Affairs cards

File number

Signature

Date

How much is the concession?

The concession amount is indexed every year. Please call the Concessions Information Line on **1800 658 521** (toll free) to find out the current amount.

Am I eligible for a concession?

To be eligible for a concession you must:

1. **Hold an eligible concession card.** Eligible cards are:
 - Department of Veterans' Affairs Gold Card – Prisoner of War (POW)
 - Department of Veterans' Affairs Gold Card – Extreme Disablement Adjustment (EDA).
 2. **Be the ratepayer** listed on the rates account and responsible for payment of the account.
 3. Make sure that **your name and address on the rates account matches the details** held by Veterans' Affairs.
- and
4. Not have already received a concession on your municipal rates from your council.

What do I need to send to you?

To claim your concession, please send us:

1. Your completed application form
2. A copy of your municipal rates notice for this year, showing payment has been made (attach a receipt if necessary).

Can I send my application by email?

Yes. Make sure you have clearly scanned or photographed your form and rates notice.

Send your documents as attachments to your email, not in the body of the email.

Send your completed application to **concessions@health.vic.gov.au**.

How many properties can I claim a concession for?

You can claim for one property only.

The property must be a building fixed to the land and approved by the council for human habitation.

You can only claim a concession for your principal place of residence. For the purpose of this concession, the address linked to your concession card will be considered your principal place of residence.

Privacy statement

Who has access to your information and why?

Your information is collected by the Department of Families, Fairness and Housing for the purpose of eligibility assessment and administration of your concessions. We may disclose your personal information to Services Australia for the purpose of confirming your Veterans' Affairs customer detail to allow us to assess eligibility for your concession. The Department of Health may also have access to your information for management or operational purposes.

What happens to your personal information?

Your personal information will be handled in accordance with the requirements of the Privacy and *Data Protection Act 2014* (Vic). We do not use your personal information collected on this form for any purpose other than eligibility assessment and administration of your concessions. We may contact you when applications for eligibility assessment open. We do not disclose your personal information to any third parties or offshore recipients unless authorised by law. You may withdraw your consent for the department to use your personal information, or this application, at any time. If you choose to withdraw this application, the consequences are that you may not be eligible for the concession.

Who to contact in relation to this form?

You are able to request access to the personal information that we hold about you, and to request that it be corrected if necessary. Please contact the Concessions Information Line on **1800 658 521** (toll free).

Where do I send my form?

Please return your complete form to:

Email: **concessions@health.vic.gov.au**

**Department of Families Fairness and Housing
Concessions
GPO Box 1774
MELBOURNE VIC 3001**

**For further information please call the
Concessions Information Line on
1800 658 521 (toll free).**



For help in your language call the Concessions Information Line on **1800 658 521** (toll free) and ask for an interpreter.

Accessible format

If you would like to receive this form in an accessible format, please contact us on **1800 658 521** (toll free), using the National Relay Service **13 36 77** if required, or email **concessions@health.vic.gov.au**