

Water and Sewerage Concession

Application form



The **Water and Sewerage Concession offers a discount on water and sewerage costs up to a yearly maximum.**
Please see the back of this form for eligibility criteria.

Account holders details

Ms Mrs Miss Mr Other

Given names

Surname

Date of birth

Residential address

Suburb/town

Postcode

Email

Home

Mobile

Water corporation name

Account number

Consent to check Centrelink details

I authorise:

- my water corporation to use Centrelink Confirmation eServices to perform a Centrelink enquiry of my Centrelink or Veterans' Affairs customer details and concession card status in order to enable the water corporation to determine if I qualify for a concession, rebate or service.
- Services Australia (the agency) to provide the results of that enquiry to my water corporation.

I understand that:

- the agency will disclose personal information to my water corporation including my name, address, payment, concession card type and status to confirm my eligibility for the concession.
- this consent, once signed, remains valid while I am a customer of my water corporation unless I withdraw it by contacting my water corporation or the agency. I can get proof of my circumstances/details from the agency and provide it to my water corporation so that my eligibility for the concession can be determined.
- if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the concession provided by my water corporation.

If signing electronically, I confirm that the electronic signature in the consent form represents my signature.
I consent to signing the form electronically and I confirm that my signature is legally binding.

Declaration

I declare that the information provided is true and accurate to the best of my knowledge, and that this property is my principal place of residence, and is used exclusively for residential purposes.

Signature

Date

Account holder's concession card type (✓)

Pensioner Concession Card
(Centrelink or Veterans' Affairs)

Gold Card (Veterans' Affairs)

Health Care Card (Centrelink)

Account holder's concession card number

Centrelink cards

CRN

Veterans' Affairs cards

File number

What concession cards are eligible?

Eligible cards are:

- Pensioner Concession Card – issued by Centrelink or Department of Veterans' Affairs
- Centrelink Health Care Card
- Department of Veterans' Affairs Gold Card (cards marked as 'Dependent' are not eligible)

Commonwealth Seniors Health Cards, Victorian Seniors Card, Carer Allowance and Foster Care Health Care Cards and Medicare Cards are not eligible cards.

How much is this concession?

This concession offers a discount on water rates and sewerage rates, up to a yearly maximum, which is indexed each year. Please contact your water corporation to find out the current amount.

Are there any other criteria?

Yes. To be able to claim a concession on your water and sewerage charges you must ensure all of the following. That:

- you have any one of the eligible concession cards and your card is valid at the time of application
- you are the person responsible for payment of the account
- your name is on the account
- your name and address on the account matches that on the concession card.

How many properties can I claim for a concession?

You can claim for one property only.

You can only claim a concession on your principal place of residence. For the purpose of this concession, the address on the concession card will be considered as your principal place of residence.

Privacy statement

This information is collected by the Department of Families, Fairness and Housing and your water corporation for the purpose of administering your concessions. Without this information, we are unable to provide your concession.

You are able to request access to the personal information that we hold about you, and to request that it be corrected if necessary. Please contact your water corporation with any queries about this statement.

Accessible format

If you would like to receive this form in an accessible format, please contact us on **1800 658 521** (toll free), using the National Relay Service **13 36 77** if required, or email **concessions@health.vic.gov.au**

Water and Sewerage Concession

Where do I return my form?

Please email or post your form to your water corporation. Contact details for water corporations are listed below:

Barwon Water

barwonwater.vic.gov.au
PO Box 659
Geelong VIC 3220
Ph: **1300 656 007**

Central Highlands Water

chw.net.au
PO Box 152
Ballarat VIC 3353
Ph: **1800 061 514**

Coliban Water

coliban.com.au
PO Box 2770
Bendigo DC VIC 3554
Ph: **1300 363 200**

East Gippsland Water

egwater.vic.gov.au
PO Box 52
Bairnsdale VIC 3875
Ph: **1300 720 700**

Gippsland Water

gippswater.com.au
PO Box 348
Traralgon VIC 3844
Ph: **1800 066 401**

Goulburn Valley Water

gvwater.vic.gov.au
PO Box 185
Shepparton VIC 3632
Ph: **1300 360 007**

Greater Western Water

(formerly City West Water and Western Water)
gww.com.au
36 Macedon St
Sunbury VIC 3429
Ph: **13 44 99**

GWM Water

gwmwater.org.au
PO Box 481
Horsham VIC 3402
Ph: **1300 659 961**

Lower Murray Water

lmw.vic.gov.au
PO Box 1438
Mildura VIC 3502
Ph: **03 5051 3400**

North East Water

newater.com.au
PO Box 863
Wodonga VIC 3689
Ph: **1300 361 622**

South East Water

southeastwater.com.au
PO Box 2268
Seaford VIC 3198
Ph: **131 851**

South Gippsland Water

sgwater.com.au
PO Box 102
Foster VIC 3960
Ph: **03 5682 0444**

Wannon Water

wannonwater.com.au
PO Box 1158
Warrnambool VIC 3280
Ph: **1300 926 666**

Westernport Water

westernportwater.com.au
2 Boys Home Road
Newhaven VIC 3925
Ph: **1300 720 711**

Yarra Valley Water

yvw.com.au
Private Bag 1
Mitcham VIC 3132
Ph: **1800 637 316**

For further information, please contact your water corporation, or call the Concessions Information Line on 1800 658 521 (toll free).



For help in your language call the Concessions Information Line on **1800 658 521** (toll free) and ask for an interpreter.

Authorised and published by the Victorian Government, 1 Treasury Place, Melbourne.

© State of Victoria, Australia, Department of Families, Fairness and Housing, June 2022. (2111138)