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| Concessions at a glance |
| Quick information for concession card holdersAccessible version |

The Victorian Government provides concessions to make essential services more affordable for low-income households in Victoria. Available concessions for each card type are shown below. Other criteria may apply. Card holders should contact their service provider to check if they meet all the criteria for each concession.

This information is also available in a ready-to-print poster, which can be downloaded at the [About concessions webpage](https://services.dffh.vic.gov.au/about-concessions) **services.dffh.vic.gov.au/about-concessions**



# More information

The Victorian concessions booklet provides detailed descriptions of all the concessions listed here – for a copy, contact the Concessions Information Line on 1800 658 521 or email Concessions **concessions@health.vic.gov.au**

Detailed information is also available at the [Concessions and Benefits webpage](https://services.dffh.vic.gov.au/concessions-and-benefits) **services.dffh.vic.gov.au/concessions-and-benefits**

# Eligible concession cards

## Centrelink Pensioner Concession Card

The following concessions are available to holders of the Centrelink Pensioner Concession Card:

* Annual electricity
* Controlled load electricity
* Electricity transfer fee waiver
* Excess electricity/gas
* Life support
* Medical cooling
* Non-mains energy
* Service to property charge
* Winter gas
* Non-mains water
* Water and sewerage
* Life support
* Fire services property levy
* Municipal rates
* Non-mains utility relief grant scheme
* Utility relief grant scheme
* Water and sewerage connection scheme.

## Veterans’ Affairs Pensioner Concession Card

The following concessions are available to holders of the Veterans’ Affairs Pensioner Concession Card:

* Annual electricity
* Controlled load electricity
* Electricity transfer fee waiver
* Excess electricity/gas
* Life support
* Medical cooling
* Non-mains energy
* Service to property charge
* Winter gas
* Non-mains water
* Water and sewerage
* Life support
* Fire services property levy
* Municipal rates
* Non-mains utility relief grant scheme
* Utility relief grant scheme
* Water and sewerage connection scheme.

## Centrelink Health Care Card

Holders of a Centrelink Health Care Card issued in the name of a child are not eligible.

The following concessions are available to holders of the Centrelink Health Care Card:

* Annual electricity
* Controlled load electricity
* Electricity transfer fee waiver
* Excess electricity/gas
* Life support
* Medical cooling
* Non-mains energy
* Service to property charge
* Winter gas
* Non-mains water
* Water and sewerage
* Life support
* Non-mains utility relief grant scheme
* Utility relief grant scheme
* Water and sewerage connection scheme.

The following concessions are not available to holders of the Centrelink Health Care Card:

* Fire services property levy
* Municipal rates.

## Veterans’ Affairs Gold Card for all conditions

The following concessions are available to holders of the Veterans’ Affairs Gold Card for all conditions:

* Annual electricity
* Controlled load electricity
* Electricity transfer fee waiver
* Excess electricity/gas
* Life support
* Medical cooling
* Non-mains energy
* Service to property charge
* Winter gas
* Non-mains water
* Water and sewerage
* Life support
* Non-mains utility relief grant scheme
* Utility relief grant scheme
* Water and sewerage connection scheme.

The following concessions are not available to holders of the Centrelink Health Care Card:

* Fire services property levy
* Municipal rates.

## Veterans’ Affairs Gold Card War Widow/er or TPI

The following concessions are available to holders of the Veterans’ Affairs Gold Card War Widow/er or TPI:

* Annual electricity
* Controlled load electricity
* Electricity transfer fee waiver
* Excess electricity/gas
* Life support
* Medical cooling
* Non-mains energy
* Service to property charge
* Winter gas
* Non-mains water
* Water and sewerage
* Life support
* Fire services property levy
* Municipal rates
* Non-mains utility relief grant scheme
* Utility relief grant scheme
* Water and sewerage connection scheme.

## Veterans’ Affairs Gold Card EDA or POW

The following concessions are available to holders of the Veterans’ Affairs Gold Card EDA or POW

* Annual electricity
* Controlled load electricity
* Electricity transfer fee waiver
* Excess electricity/gas
* Life support
* Medical cooling
* Non-mains energy
* Service to property charge
* Winter gas
* Non-mains water
* Water and sewerage
* Life support
* Non-mains utility relief grant scheme
* Utility relief grant scheme
* Water and sewerage connection scheme.

The following concessions are not available to holders of the Centrelink Health Care Card:

* Fire services property levy
* Municipal rates.

# Ineligible concession cards

The following cards are not eligible for concessions:

* Veterans’ Affairs White Card for specific conditions
* Commonwealth Seniors Health Care Card
* Victorian Seniors Card
* Veterans’ Affairs Gold Card Dependent.

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| To receive this document in another format, phone 1800 658 521, using the National Relay Service 13 36 77 if required, or email Concessions **concessions@health.vic.gov.au**.Authorised and published by the Victorian Government, 1 Treasury Place, Melbourne.© State of Victoria, Australia, Department of Families, Fairness and Housing, August, 2022.Available at the [About concessions webpage](https://services.dffh.vic.gov.au/about-concessions) **services.dffh.vic.gov.au/about-concessions** |