





# Concessions at a glance

The Victorian Government provides concessions to make essential services more affordable for low-income households in Victoria. Available concessions for each card type are shown below. Other criteria may apply. Card holders should contact their service provider to check if they meet all the criteria for each concession.

The Victorian concessions booklet provides detailed descriptions of all the concessions listed here – for a copy, contact the Concessions Information Line on **1800 658 521** or email **Concessions** [concessions@health.vic.gov.au](mailto:concessions@health.vic.gov.au)

	Centrelink Pensioner Concession Card	Veterans' Affairs Pensioner Concession Card	Centrelink Health Care Card*	Veterans' Affairs Gold Card For All Conditions	Veterans' Affairs Gold Card War Widow/er or TPI	Veterans' Affairs Gold Card POW & EDA	Veterans' Affairs White Card For Specific Conditons	Commonwealth Seniors Health Card	Victorian Seniors Card	Veterans' Affairs Gold Card Dependant
										

## Concessions available

	Annual Electricity	✓	✓	✓	✓	✓	✓	✗	✗	✗	✗
	Controlled Load Electricity	✓	✓	✓	✓	✓	✓	✗	✗	✗	✗
	Electricity Transfer Fee Waiver	✓	✓	✓	✓	✓	✓	✗	✗	✗	✗
	Excess Electricity/Gas	✓	✓	✓	✓	✓	✓	✗	✗	✗	✗
	Life Support	✓	✓	✓	✓	✓	✓	✗	✗	✗	✗
	Medical Cooling	✓	✓	✓	✓	✓	✓	✗	✗	✗	✗
	Non-Mains Energy	✓	✓	✓	✓	✓	✓	✗	✗	✗	✗
	Service to Property Charge	✓	✓	✓	✓	✓	✓	✗	✗	✗	✗
	Winter Gas	✓	✓	✓	✓	✓	✓	✗	✗	✗	✗
	Non-Mains Water	✓	✓	✓	✓	✓	✓	✗	✗	✗	✗
	Water and Sewerage	✓	✓	✓	✓	✓	✓	✗	✗	✗	✗
	Life Support	✓	✓	✓	✓	✓	✓	✗	✗	✗	✗
	Fire Services Property Levy	✓	✓	✗	✗	✓	✓	✗	✗	✗	✗
	Municipal Rates	✓	✓	✗	✗	✓	✓	✗	✗	✗	✗
	Non-Mains Utility Relief Grant Scheme	✓	✓	✓	✓	✓	✓	✗	✗	✗	✗
	Utility Relief Grant Scheme	✓	✓	✓	✓	✓	✓	✗	✗	✗	✗
	Water and Sewerage Connection Scheme	✓	✓	✓	✓	✓	✓	✗	✗	✗	✗

\*Holders of a Centrelink Health Care Card issued in the name of a child are not eligible.

To receive this document in another format email [concessions@health.vic.gov.au](mailto:concessions@health.vic.gov.au)

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For help in your language call the **Concessions Information Line** on **1800 658 521** (toll free) and ask to speak to an interpreter.



Detailed information is also available at the **Concessions and Benefits webpage** [services.dffh.vic.gov.au/concessions-and-benefits](https://services.dffh.vic.gov.au/concessions-and-benefits) or from the Concession Information Line on **1800 658 521** (toll free)



Families, Fairness and Housing