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| Water and Sewerage Concession |
| Information for concession card holders |
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### What does this concession apply to?

Water and sewerage charges.

### Who can apply for the concession?

A water account holder who holds one of the following eligible concession cards:

* Pensioner Concession Card
* Health Care Card
* Veterans’ Affairs Gold Card.

### How much is the concession?

50% deduction on water and sewerage charges up to a yearly maximum of $363.00 for 2024-25.

If you are only billed for a single service, for example, water only, you will receive 50 per cent off water charges up to a maximum of $181.50.

### How do I apply for the concession?

Phone your water corporation to apply.

Your water corporation will check your concession card details with Centrelink and apply the concession to your bill.

### More information

Phone your water corporation or the Concessions Information Line on 1800 658 521.

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| To receive this document in another format, phone 1800 658 521, using the National Relay Service 13 36 77 if required, or email Concessions [concessions@dffh.vic.gov.au](mailto:concessions@dffh.vic.gov.au).  Authorised and published by the Victorian Government, 1 Treasury Place, Melbourne.  © State of Victoria, Australia, Department of Families, Fairness and Housing, July 2024.  ISBN 978-1-76130-599-3 (pdf/online/MS word)  Available at [Water and Sewerage Concession](https://services.dffh.vic.gov.au/water-and-sewerage-concession) services.dffh.vic.gov.au/water-and-sewerage-concession |