

We are making changes to how you apply for some non-mains concessions



Families,
Fairness
and Housing

Faster non-mains concessions

You can now apply securely and quickly online for your non-mains concessions.

Go to our portal to receive your payment quickly, via an electronic funds transfer (EFT) to your bank account.

You can also track your application's progress and see payment summaries.

Which concessions can I claim online?

- Non-mains energy concession
- Non-mains water concession
- Non-mains life support concession
- Non-mains medical cooling concession

How do I apply online?

For information on how to apply online, scan the QR code below or visit the **Victorian Concessions and Allowances portal** services. dffh.vic.gov.au/victorian-concessions-allowances-portal.



Authorised and published by the Victorian Government, 1 Treasury Place, Melbourne. © State of Victoria, August 2024. (2404061).