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| Non-Mains Life Support Concession |
| Medical statement for online applications |
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# Non-Mains Life Support Concession

**This application form is for non-mains energy customers only.**

Please have this form signed by your doctor, hospital social worker or nurse before starting your online Non-Mains Life Support Concession application.

They can sign the form digitally, or print and sign by pen.

Once complete, have this document ready to upload during your application. You can upload it as a scanned PDF or as a Word document with digital signature.

More information about how to apply can be found at [Non-Mains Life Support Concession](https://services.dffh.vic.gov.au/non-mains-life-support-concession) https://services.dffh.vic.gov.au/non-mains-life-support-concession.

## Patient’s details

Please complete all details

| Information required | Your answer |
| --- | --- |
| Given names |  |
| Family name |  |
| Residential address |  |
| Suburb/town |  |
| Postcode |  |

## Life support machine details

Please mark with an X

| Information required | Your answer |
| --- | --- |
| Oxygen concentrator |  |
| Intermittent peritoneal dialysis machine |  |
| Haemodialysis |  |

Please enter the date the machine was installed.

|  |  |
| --- | --- |
| Information required | Your answer |
| Date of installation |  |

Machines other than the three listed above are not eligible to receive a concession.

## Statement from hospital social worker, nurse or doctor

Your social worker, nurse or doctor needs to complete their details and sign the form below to confirm the life support machine details.

|  |  |
| --- | --- |
| Information required | Your answer |
| Name |  |
| Job title |  |
| Hospital/practice |  |
| Phone number |  |

* I certify that the machine indicated is/will be installed in the patient’s home.

If signing digitally:

* I confirm that the electronic signature in this statement represents my signature.
* I consent to signing the form electronically and I confirm that my signature is legally binding.

| Signature | Date |
| --- | --- |
|  |  |

## What machines are eligible for a concession?

### Electricity concession only:

* Oxygen concentrator
* Intermittent peritoneal dialysis machine.

### Electricity and water concession:

* Haemodialysis machine.

Eligible machines are those that consume at least 1,880 kilowatt hours of electricity per annum.

## Privacy statement

This information is collected by the Department of Families, Fairness and Housing for the purpose of administering your concessions. Without this information, we are unable to provide your concession. You can request access to the personal information that we hold about you, and to request that it be corrected if necessary. Please contact the Concessions Information Line on 1800 658 521 (toll free) with any queries about this statement.

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| To receive this document in another format, phone 1800 658 521 or email Concessions [concessions@dffh.vic.gov.au](mailto:concessions@dffh.vic.gov.au)  **Help for people with hearing or speech communication difficulties**  Contact us through the National Relay Service (NRS). For more information about the NRS visit [National Relay Service](https://www.accesshub.gov.au/about-the-nrs) https://www.accesshub.gov.au/about-the-nrs, or call the NRS Helpdesk on 1800 555 660.  Authorised and published by the Victorian Government, 1 Treasury Place, Melbourne.  © State of Victoria, Australia, Department of Families, Fairness and Housing, July, 2025.  Available at [Non-Mains Life Support Concession](https://services.dffh.vic.gov.au/non-mains-life-support-concession) https://services.dffh.vic.gov.au/non-mains-life-support-concession. |