

|  |
| --- |
| Water and Sewerage Concession |
| Information for concession card holders |
|  |

### What does this concession apply to?

Water and sewerage charges.

### Who can apply for the concession?

A water account holder who holds one of the following eligible concession cards:

* Pensioner Concession Card
* Health Care Card
* Veterans’ Affairs Gold Card.

### How much is the concession?

50% deduction on water and sewerage charges up to a yearly maximum of $372.10 for 2025-26.

If you are only billed for a single service, for example, water only, you will receive 50 per cent off water charges up to a maximum of $186.05.

### How do I apply for the concession?

Phone your water corporation to apply.

Your water corporation will check your concession card details with Centrelink and apply the concession to your bill.

### More information

Phone your water corporation or the Concessions Information Line on 1800 658 521.

|  |
| --- |
| To receive this document in another format, phone 1800 658 521 or email Concessions concessions@dffh.vic.gov.au**Help for people with hearing or speech communication difficulties**Contact us through the National Relay Service (NRS). For more information about the NRS visit [National Relay Service](https://www.accesshub.gov.au/about-the-nrs) https://www.accesshub.gov.au/about-the-nrs, or call the NRS Helpdesk on 1800 555 660.Authorised and published by the Victorian Government, 1 Treasury Place, Melbourne.© State of Victoria, Australia, Department of Families, Fairness and Housing, July, 2025.Available at [Water and Sewerage Concession](https://services.dffh.vic.gov.au/water-and-sewerage-concession) services.dffh.vic.gov.au/water-and-sewerage-concession |